Blockchain at Walmart: Tracking Food from Farm to Fork

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Posted by Carlo Gutierrez Carlo Gutierrez is a Research Analyst at Altoros. He has over 11 years of experience in the publishing industry. As part of the Altoros editorial team, his focus has been on emerging technologies such as Cloud Foundry, Kubernetes, blockchain, and the Internet of Things. Prior to Altoros, he primarily wrote about enterprise and consumer technology. Carlo has a background in software technology. Previously, he served as an Editor for PC World Philippines and Questex Asia, as well as a Designer for Tropa Entertainment.

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Tracing one step at a time

Food safety has always been a global concern. According to the World Health Organization, about <u>420,000 people die each year</u> due to food poisoning.

In the U.S. alone, the total cost caused by food-related concerns—spanning from medical costs to economic loss due to halted productivity—range from \$55.5 billion to \$93.2 billion a year. This cost <u>has increased</u> by 20% in the last four years according to IBM.

In 2006, <u>the E.coli spinach outbreak</u> affected 26 states. There were 199 cases. Among those affected, 102 were hospitalized and 31 suffered kidney failure called the hemolytic-uremic syndrome. There were three confirmed deaths after the outbreak.



Food and Drug Administration took two weeks to find the source (Source)
In 2011, the Listeriosis Cantaloupe outbreak affected 28 states. Of the 147 cases, 143 people were hospitalized and the death toll reached a staggering count at 33.

More recently, a new outbreak of <u>Salmonella infections</u> has been linked to the imported Maradol Papayas. There were 173 cases in 21 states with 58 people hospitalized. There was a single confirmed death.

This August, <u>millions of eggs</u> were recalled all over Europe. The eggs tainted with the insecticide Fipronil were imported from the Netherlands to supermarkets across Europe.

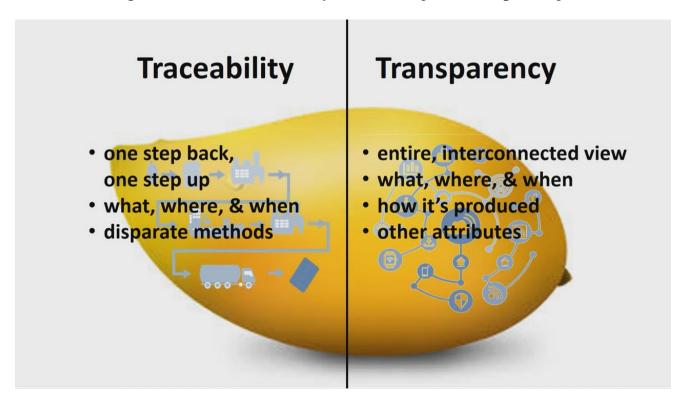
These food-borne illnesses happen all over the world. In most cases, it takes authorities days if not weeks to isolate the problem before it can be contained.

Why does it take that long to trace the source? It's slow because participants in the food industry supply chain each have their own information silos. Food can only be traced one step at a time.

Blockchain in combination with the Internet of Things (IoT) might just be able to solve this problem.

How can blockchain and loT help?

Rather than going through all the basics, we're going to instead highlight two things that blockchain brings to the food retail industry—*traceability* and *transparency*.



Food traceability and transparency on a blockchain (Source)

According to Walmart's Vice President of Food Safety, <u>Frank Yiannis</u>, traceability includes data points, such as farm location, lot number, and harvest date. On the other hand, transparency tells us how food was produced, was it grown organically, were pesticides

used?

With blocklchain's innate decentralization of information, the need for intermediaries is removed. Tracing one step at a time when tracking food because organizations have separate information silos is eliminated.

"We believe that blockchain has the potential of shining a light on the food system, bearing transparency, and that transparency driving appropriate self-desired behaviors."

—Frank Yiannis, Walmart

These two aspects of blockchain lead to six improvements to the food industry:

- **Improves food safety.** By being able to pinpoint tainted food in a matter of moments, prolonged outbreaks can be mitigated.
- **Fresher food.** With each step being tracked in blockchain, consumers can see exactly when a food product was harvested.
- Less food wasted. According to the Food and Agriculture Organization of the United Nations, up to one third of food produced is wasted each year. This is in part due to clean food being thrown away during outbreak scares. Being able to isolate tainted food down to a farm and a batch level can stop this.
- **Deters food fraud.** Each step in the supply chain is visible to everybody. Fraudulent food entering the market—like <u>the horse meat scandal</u> of 2013 in Europe—can be avoided.
- **Promotes responsible food practices.** Similar to fraud detection, with each step in the process visible on blockchain, producers will be more likely to adhere to safe practices.
- **Builds consumer trust.** Consumers could have the power to scan individual food products and receive information about a food item from the farm it came from, to the grocery store.



Blockchain enables tracking food from farm to fork (Source)

The IoT technology, such as sensors and <u>RFID tags</u>, enable real-time data to be written on blockchain as food products pass along the supply chain.

Both technologies serve to help Walmart enforce systems such as the <u>Hazard Analysis and Critical Control Point</u> and comply with food safety regulations and regulators such as the <u>Food Safety Modernization Act</u> and the <u>Food Safety and Inspection Service</u>.

"If the system can be used to enhance food safety, that's value to the U.S. economy. For every 1% reduction in food-born diseases in the United States, that's a savings to the U.S. economy of about \$700 million." —Frank Yiannis, Walmart

What's really tracked?

In 2016, Walmart, IBM, and Tsinghua University began <u>collaboration</u> on a blockchain pilot that traced pork in China using the IoT sensors along the supply chain. Later, a <u>second blockchain pilot</u> was launched, tracing Mexican mangoes in the US.

Developed using the <u>Hyperledger</u> blockchain technology, <u>the pilots</u> were designed to accurately record the following:

- Farm origin data
- Batch number
- Factory and processing data
- Expiration dates
- Storage temperatures

• Shipping details

Though the scale of the projects were limited, there were positive results seen. Frank demonstrated how food tracking that would usually take seven days could be done in 2.2 seconds with blockchain.

Once the blockchain projects scale to include 10 or more nodes, IBM believes it can save the industry "billions of dollars."

Frank Yiannas of Walmart (Source)

"We believe we can do that traceability in minutes, maybe even seconds, not days and not weeks." —Frank Yiannis, Walmart

Walmart also uses <u>IBM Watson</u> to predict patterns in retail by analyzing policies and variables that influence the supply chain.

In addition to speeding up how food is traced, Walmart can also speed up deliveries by predicting road traffic.

<u>Wei Shen</u> of WalmartLabs and <u>Laura Wynter</u> of IBM Watson Research Center delivered a <u>paper</u> that describes a hybrid approach to predicting near-time traffic condition. By gathering and analyzing data from both fixed-located sensors—e.g., inductive loops, roadside radar sensors, and traffic cameras—and GPS devices, logistic agencies can work out proactive traffic operation strategies and provide drivers with more precise travel time estimates. Such an approach has the potential to significantly improve the delivery process.



A traffic network in the city of Warsaw, Poland (Source)

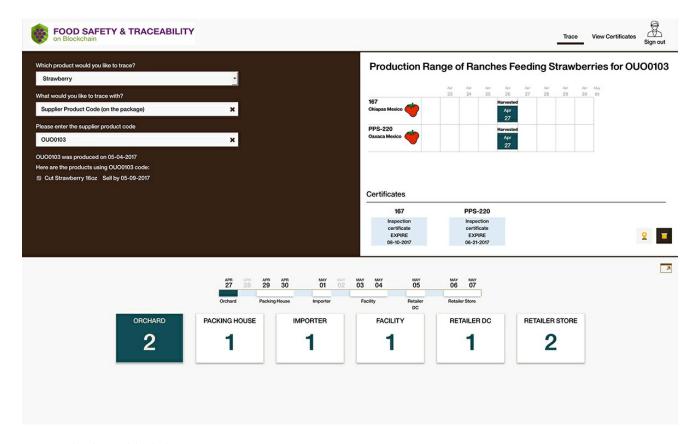
The food consortium adopts blockchain

Several other food industry players announced the <u>expanded blockchain collaboration</u> with IBM. Aside from Walmart, these include Dole, Unilever, Golden State Foods, Tyson Foods, <u>Kroger</u>, Nestle, McLane Company, and McCormick and Company.

Using IBM's enterprise-grade blockchain platform, the consortium aims to significantly reduce the time it takes to isolate the source in the event of another food-borne outbreak. "We're all in the business of trying to improve the quality of life of people that we serve around the world," added Frank.

IBM's <u>Brigid McDermott</u> explained that the food blockchain initiative could cut down on the three costs that affect the food supply chain:

- The cost of human health and life
- The cost of recalling tainted food
- The cost of food wasted due to consumer fears



Tracing food on a blockchain system (Source)

"A blockchain food safety program is tremendously good because it provides transparency into the food system, which means that in the event that there is a problem like a recall, you're able to quickly, effectively, and surgically deal with that problem."—Brigid McDermott, IBM

Though this post focuses on food safety in the retail industry, the same points also apply to most if not all businesses in retail. Any industry that relies on a supply chain can be made transparent and more efficient with blockchain.

Improving supply chain with machine learning

Aside from blockchain, Walmart has also invested heavily in IoT, <u>machine learning</u>, and analytics. Up to <u>240 million customers each week</u> shop at Walmart. Whether they shop on the web, on mobile devices, or in the physical stores, these customers generate copious amounts of data for Walmart.

Data points collected by Walmart allow their developers to create applications such as an in-store mobile navigation systems that enable customers to search for items and see exactly where they are located. There's also <u>the Walmart mobile app</u> which sees continued development and currently has features including ordering online and picking up orders at a store, refilling pharmacy prescriptions, and finding which stores have a particular item in stock.

Self-service Walmart Pickup Towers for items ordered online (Source)

Walmart also has an app that generates e-receipts, eliminating the need for paper receipts. These e-receipts makes it easier for customers to return items and also for Walmart to detect item return fraud.

Seasonal sales are major events for Walmart. During the Black Friday sale of 2016, Walmart served <u>260 million customers worldwide</u>. The company dealt with terabytes worth of data to ensure a smooth shopping experience for its customers by:

- Predicting consumer purchasing behavior by region by looking at historical data
- Adjusting store inventory based on regional financial strength
- Coordinating with suppliers based on a brand strength
- Stress testing the e-commerce platform ahead of the sale
- Marking down prices bases on consumer behavior

With how much Walmart is investing in digital transformation, we may certainly see a time where the emerging technology of blockchain and IoT for food safety merges with machine learning and analytics. Automated recalls of tainted products perhaps? Only time will tell.

Want details? Watch the videos!



Watch Video At: https://youtu.be/MMOFoG 2HoA



Watch Video At: https://youtu.be/SVoKXBxSoio

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About the experts

Frank Yiannas is Vice President of Food Safety at Walmart. He oversees all food safety, as well as other public health functions, for the world's largest food retailer, serving over 200 million customers around the world on a weekly basis. Frank's scope of responsibilities includes food safety oversight of Walmart's stores, Neighborhood Markets, and Sam's Clubs. Training and education of associates, food safety oversight of thousands of food suppliers, and a number of critical regulatory compliance issues also come under his purview.

Brigid McDermott is Vice President of Blockchain Business Development, responsible for driving the growth of Blockchain for IBM, including leading partnerships, alliances, acquisitions, and ecosystem development. She is a senior strategy and sales executive in the technology sector with extensive experience in developing growth initiatives and leading in their execution. Brigid's recent focus includes IBM's future state strategic vision with focus on big data and insights/analytics.





The post is written by <u>Carlo Gutierrez</u>, edited by <u>Sophie Turol</u> and <u>Alex Khizhniak</u>.